

Unit 16 Test

Name: _____

Date: _____

Total Score ☐ 10

1. Let's Listen

Deborah is listening to messages on her voicemail. How does each caller sound? Listen and check (✓) the correct answer.

	Pleased	Apologetic	Angry
1. Sally	☐	☐	☐
2. Tim	☐	☐	☐
3. John	☐	☐	☐
4. Kathy	☐	☐	☐
5. Frank	☐	☐	☐

☐ 5

2. Let's Listen

Listen to the phone conversations and complete the message pads.

1.

WHILE YOU WERE OUT
To: <u>Bess Carter</u>
From: _____
Company: <u>Healthy Planet</u>
Phone number: _____
Message: <u>Your order has arrived.</u>

2.

WHILE YOU WERE OUT
To: <u>Chef Michael</u>
From: _____
Company: _____
Phone number: _____
Message: <u>Call her back immediately.</u>

☐ 5