

Unit 14 Quiz

Developing Tactics for Listening Third Edition

Name: _____

Date: _____

Total Score ☐ 10

Listening 1 Quiz Audio 28

Customers are describing a problem. What phrase completes each statement? Listen and write the correct letter.

- | | | |
|------------------|-----|-------------------------|
| 1. The microwave | ___ | a. didn't work. |
| 2. The shoes | ___ | b. were poorly made. |
| 3. The sweater | ___ | c. was the wrong size. |
| 4. The watch | ___ | d. was broken. |
| 5. The CD player | ___ | e. was the wrong color. |

☐ 5

Listening 2 Quiz Audio 29

A customer is describing a problem. Are these statements true or false? Listen and check (✓) the correct answer.

	True	False
1. They are in a jewelry store.	☐	☐
2. The man bought a toy for his grandson.	☐	☐
3. The toy had a missing part.	☐	☐
4. The man wants his money back.	☐	☐
5. The man cannot get his money back without a receipt.	☐	☐

☐ 5